

# COC SYSTEM PERFORMANCE COMMITTEE

## Minutes of the March 17, 2015 Meeting

Chairperson Maria Heege called the meeting to order at 9:42 a.m. In addition to Maria, the following members were present: Stephanie Ascani, Vicki Conley, Jennifer Keaton, Amy Krebs, Natalie McClesky, Jean Van Ness, Shannon Williams, Carla Wright, and Duane Wykoff.

**Minutes:** Natalie McClesky said that the comment under the February 17<sup>th</sup> meeting minutes should be corrected to state that Carla Wright was awaiting her appointment, which has been finalized.

Natalie McClesky moved that that minutes of the February 17<sup>th</sup> meeting be approved with the above correction. The motion was seconded by Carla Wright and approved with the correction. The motion passed unanimously.

### **Progress Report on Subcommittee Highlights:**

Sub-committee highlights:

- **Emergency Shelters**---no meeting yet
- **Quality Assurance & Transitional Housing Providers**
  - need longer time to prepare
  - length of stay target should be 2 years.
- **Permanent Supportive/Transitional Subcommittee**
  - Benefits---a lot of people come into shelters with benefits---the county does a good job of helping people get benefits
  - Need to inform HUD the % of those who come into the programs with benefits & also keep track & inform HUD of those who come in without benefits

A discussion followed regarding the TANF Prevention Program and those coming into programming at the YWCA & Community Services.

Jennifer explained the new Google Doc for Special Populations which is specifically for non CoC-funded programs that may accept those who are not literally homeless & to make referrals to the list. This should help caseworkers from Community Services and Quest work with SMHA and the CI&A process more efficiently.

A discussion followed regarding the distinction between emergency services, homeless prevention, and rapid rehousing. One issue relates to how far the client is behind in rent. It was stated that the lists for prevention and rehousing are exploding. There are not enough funds to fix all of these issues right now. We are trying to help those who are MOST IN NEED. The reality is that 20% of the clients are most in need and these people use 80% of our resources.

Shannon Williams commented that she will be looking at prevention issues. Once we have a clearer picture we should strive to work together. We need a good, solid infrastructure.

Stephanie Ascani suggested that we consider working with college interns to gather the information needed and define all areas. We should then strive to keep it updated as we progress to different stages in our process.

**Rapid Re-housing:** Positive comments were made about the churches who are assisting with housing. Comments were made about one specific program---MEN'S CHALLENGE---which is a faith-based program. This program specifically works with homeless men and over the past 4 years they have worked with 800 individuals and 70% got jobs. The program consists of the following:

- Job skills
- A series of 8 classes
- Connection with employers
- An affiliate that does on-the-job training
- Links to mentors

**Emergency Shelters:**

- Hotline---difficult to quantify how many attempts it takes to get someone placed. How many agencies and people working on each issue---all this needs to be factored into the amount of work it takes to get someone placed.
- Where to go when released from Heartland Behavioral Health.

**Please see the attached sheet for 2013 & 2014 information & changes on the following for:**

- HP
- ES
- SH
- TH
- RR
- PSH

Please see the attached form that Carla Wright prepared and distributed for Baseline Data and Target Measures by Project Type for 2013 and 2014.

Benefits---we need to know the % of those with and without benefits.

Maria announced that she will not be attending the April meeting. Natalie McCleskey volunteered to chair the meeting.

There being no further business, the meeting was adjourned at 10:55 a.m. The next meeting is April 21<sup>st</sup>.

Respectfully submitted by

Vicki Conley

**2105 System Performance Committee Meeting Dates:**

April 21 <sup>st</sup>	September 15 <sup>th</sup>
May 19 <sup>th</sup>	October 20 <sup>th</sup>
June 16	November 17 <sup>th</sup>
August 18 <sup>th</sup>	December 15 <sup>th</sup>