

COC SYSTEM PERFORMANCE COMMITTEE

Minutes of the August 18, 2015 Meeting

Maria Heege called the meeting to order at 9:35 a.m. In addition to Maria, the following members were present: Vicki Conley, Jennifer Keaton, Amy Krebs, Natalie McClesky, Jean Van Ness, Shannon Williams, Carla Wright, and Duane Wykoff.

Minutes: Jennifer Keaton moved that the minutes of the June 16, 2015 meeting be approved as printed. The motion was seconded by Carla Wright and approved unanimously.

System Report Draft: This document is to be distributed at the September 10, Community Event. It has been sent to the Board for suggestions. The following suggestions were made at the meeting.

- Jennifer made the following suggestions:
 - Page 6---Chronic Homeless 330-487 ok
 - Everywhere that it says waiting list should be changed to prioritization list
 - Page 8---The Chart---Substance Abuse Disorder should be changed to Substance Use to comply with new terminology as per Diagnostic Statistical Manual V.
 - Page 8---Ex-offenders
 - Page 9---Currently within the CoC outreach services
 - Page 7---Need to make clear that none of the unaccompanied youth were under 18.
- We should also include basic information re: Domestic Violence and its relationship to the Homeless Hotline.

Discussion re: Shelter Length of Stay:

- CoC SPC Recommendations
 - 2015 Target measures by program type and length of stay
 - ODSA requests that CoC have Performance Targets---will score according to our standards or will use balance of state if we don't specify any targets.
 - Target measures are to be by program type.

Jennifer Keaton made a motion to reduce the length of shelter stay from 200 to 90 days. Natalie McClesky seconded the motion and it passed unanimously. An email vote on this issues will be sent to the HCCSC Executive Committee.

Natalie stated that HUD has recommended the following System Performance Outcomes be reduced:

- Street outreach--- (This is not applicable to Stark County.) *We need to research what counts as street outreach & talk about what goes on in the county related to street outreach. We need more information and guidance related to street outreach.*
- # of homeless
- # of 1st time homeless

CSH recommended that we look at our 2020 goals re: Chronic homeless, families, and veterans and use this information to come up with annual target measures to progressively reach the 2020 goals.

Where are we with defining functional ZERO? Some communities have set goal of veterans being housed within 30 days.

The Board decided to hold off on Target Measures and wait until the NOFA comes out so that we know what HUD is expecting.

Carla Wright moved that we adopt the functional zero of vets being housed within 30 days. Jennifer Keaton seconded the motion and it passed unanimously.

Subcommittee Updates:

- MIAA---Frank requested that he come to our October meeting to provide the update.
- Healthcare---The American Rescue Workers Building may be renovated to address some with medical needs. Jean will pursue the ideas further.
- September Updates ----
 - Youth Committee
 - Employment efforts include working with
 - Ohio Needs Jobs
 - DJFS pilot group of homeless & single parents from the SPARK program
 - Goodwill---may move to long term jobs
 - MHRBS Board
 - Early Childhood Resource Center

Should we target anything off the above list and gather information on what is going on throughout the country related to employment???

Members Meeting:

- We need public dollars to support the CoC.
- We need dedicated staff in place and ongoing funding to support the CoC.
- Our Keynote Speaker is Katie Kitchen who will discuss HEARTH & OPENING DOORS and how expectations have changed.
- Maria Heege will summarize our Annual Report---where are we, what are we doing, what homelessness looks like in our community, how our CoC is operating...
- Kevin Finn from the non-profit that manages Cincinnati's CoC will present on how the CoC can be managed and staffed by an independent 501c3.

Quality Assurance Workgroup Update:

Quality Assurance---Discussing possibility of having face to face intervention, after the initial intake at the hotline, to assist with better documentation of chronic status and ensure proper placement on prioritization lists, etc.

See attached for Carla's report.