

COC SYSTEM PERFORMANCE COMMITTEE

Minutes of the June 16, 2015 Meeting

Maria Heege called the meeting to order at 9:33 a.m. In addition to Maria, the following members were present: Stephanie Ascani, Renee Biggums, Vicki Conley, Jennifer Keaton, Amy Krebs, Natalie McClesky, Jean Van Ness, Shannon Williams, Carla Wright, and Duane Wykoff.

Minutes: Jennifer Keaton moved that the minutes of the May 19, 2015 meeting be approved as printed. The motion was seconded by Carla Wright and approved unanimously.

Maria thanked everyone for their extra time and input at the May meeting.

Baseline Data and Target Measures: The Baseline Data by Project Type for 2013 & 2014 was distributed along with one from the Quality Assurance Committee with recommendations for 2015. The charts included eight specific measures for HP, ES, SH, TH, RRH, and PSH (see attached 2015 chart)

Prior to discussing the eight measures the following comments were made:

- The goal of PSH should be to house those who cannot transition and who need ongoing supports.
- We do have a higher turnover from PSH to other housing than most communities.
- What are the options for getting people out of shelters?
 - Jobs
 - Recovery Housing
 - Affordable housing through Community Development

Carla Wright volunteered to look into various possibilities and come up with some out-of-the-box ideas for the next meeting.

After reviewing and discussing the information on the charts, motions were made on the following targets for each project type as proposed by the Quality Assurance Committee:

- **Length of time in the project**
 - Renee Biggums moved to decrease the Emergency Shelter number from 230 to 200. The motion was seconded by Dwayne Wykoff and approved unanimously.
 - Stephanie Ascani moved to increase HP from 120 to 180 days. The motion was seconded by Jennifer Keaton and approved unanimously.
- **Percentage of clients that exit a project to a permanent housing destination and return to either HP, ES, TH, RRH, or PSH within 6-12 months**
 - Renee Biggums moved to keep the percentages for the performance targets as recommended. The motion was seconded by Natalie McClesky and approved unanimously.
- **Percentage of clients that exit a project to permanent housing destination and return to either HP, ES, TH, RRH, or PSH within 24 months**
 - Natalie McClesky moved to keep the percentages for the performance targets as recommended. The motion was seconded by Dwayne Wykoff and approved unanimously.

- **Percentage of participants who have an increase in employment income during the reporting period**
 - Jennifer Keaton moved to keep the percentages for the performance targets as recommended. The motion was seconded by Stephanie Ascani and approved unanimously.
- **Percentage of participants who have an increase in non-employment income during the reporting period**
 - Stephanie Ascani moved to keep the percentages for the performance targets as recommended. The motion was seconded by Shannon Williams and approved unanimously.
- **Percentage of participants who have gained or maintained mainstream benefits during the reporting period**
 - Carla Wright moved to keep the percentages for the performance targets as recommended. The motion was seconded by Renee Biggums and approved unanimously.
- **Percentage of participants that exit to permanent housing destinations and percentage of participants that remain in permanent housing and/or exit to permanent housing destinations**
 - Carla Wright moved to keep the percentages for both categories as recommended. The motions was seconded by Renee Biggums and approved unanimously.

HCCSH Annual Report to the Community 2015:

Maria complimented Shannon Williams for her work on the Continuum's first Annual Report to the Community. Shannon stated that the report contains the following sections:

- Who Are We?
- A Sketch of Stark County
- Who are the Homeless
 - Substance Abuse
 - Mental Health
 - Criminal History
 - Veteran Status
- Measuring Local Success
 - Annual Point-in-Time Count
 - Ongoing Measurements
- Building Our Infrastructure
 - Homeless Prevention
 - Outreach Services

Maria asked the committee members to provide any feedback on the report by next Tuesday. Natalie reported that she contacted Quality Assurance re: the report and the committee had no comments. The Annual Report will be presented at the July HCCSC Board meeting.

There being no further business, Amy Krebs moved that the meeting be adjourned. Renee Biggums seconded the motion and it passed unanimously. The meeting adjourned at 10:50 a.m.

Respectfully submitted,
Vicki Conley

The next System Performance Committee meeting is scheduled for Tuesday, August 18th at 9:30 a.m. at United Way.