

HCCSC

System Performance Committee

December 17, 2013

The December meeting of the HCCSC System Performance Committee was called to order at 9:36 by Committee Chair Maria Heege. In addition to the Chair, the following members were present: Natalie McCleskey, Jennifer Keaton, Stephanie Ascani, Amy Krebs, Beverly A. Lewis, Shannon Hunter, Vicki Conley, Amanda Fletcher, and Duane Wykoff.

It was moved by Jennifer Keaton and seconded by Duane Wykoff that the minutes of the November 19, 2013 meeting be approved as presented. The motion was unanimously approved.

Focus Group Reports

- Emergency Shelter---Duane Wykoff reported the following:
 - Two meetings have been held and a subcommittee has been formed.
 - The hardest issue is how can we quickly and effectively meet bed needs.
 - Other issues are being discussed, progress is being made, and a final report should be ready by the next System Performance Committee meeting.
- Effective Rapid Re-housing----No report at this time.
- Permanent Supportive Housing---Amanda Fletcher reported the following:
 - The committee has met once and had a good meeting.
 - Everyone was asked to send in the waiting lists so that Jennifer Keaton can cross match them for duplication. Jennifer said that some people have 2 numbers if they have been on a waiting list for a long time.
 - The chronically homeless are HUD's #1 priority. We need to work for the number of beds prioritized in 2013 for the chronically homeless and project the numbers for 2014 & 2015.
 - The HCCSC has not defined chronically homeless in anticipation of HUD's definition due to be released this year.

Since HUD's goal is for this number to go down, was determined by those attending the System Performance Committee meeting that we should keep the definition tight. The key concern is how to define/determine the number.

Additional Reports:

- In 2014 HCCSC needs to have a "Gaps Analysis." The Corporation for Supportive Housing (CSH) is working with HCCSC on gaps and needs in transitional and permanent supportive housing. If possible, a conference call with Sally from CSH is being planned for the January meeting of this committee. Focus groups will be prepared for the meeting.
- Amanda Fletcher reported that the Point-in-Time Committee has met twice. The committee discussed selecting an item to give to people who complete the survey.

Volunteers are being recruited. HUD had a conference call about the data that needs to be included and the Committee is working to meet the requirements and to keep the form as short as possible. The Committee is also looking for an organization who can fill-out the forms.

- Neighborhood Community Meetings: Maria Heege reported that we are planning to conduct Neighborhood Community Meetings in attempt to engage the neighborhoods. Hopefully we will learn why some people don't want to be in Metropolitan Housing. Committee members met with Amy from the Stark Community Foundation about how to talk with the various neighborhoods. She suggested that we attend one of their meetings rather than have them come to us. Amy is talking with Shelly to determine which neighborhoods are resistant. Then we can determine the questions that should be asked. In addition, we need to get a list of affordable housing throughout the county.

The challenge is that we are hearing that there is affordable housing, but some people don't want to go to certain areas. The other question---is there really enough affordable housing???

We need to get all people interested in and caring about their neighborhoods. We also need to gather additional information on this topic.

- Recipient Evaluation & Review Committee---The Committee will get goals from all program types. The Committee will then develop performance measures for the various program types.

Next Steps:

- What are our next steps in addition to the PIT count and housing locations???
 - Look at specific duties in our charter
 - Establish priorities and performance measures for the system---transitional housing, permanent supportive housing, etcetera as a whole.
 - Develop priorities for ranking sheet for applications.
 - Discuss timelines with Jean Van Ness.
 - Look at the whole system and how different types of housing are serving/meeting needs.
- Determine how to work with HUD's priorities---2015 Veterans then families with children and youth.
- 2014-2015---Need to know what has been achieved, length of stay, and review data regarding numbers served.

The next meeting of the System Performance Committee will be at 9:30 a.m. on January 21, 2014 at which time we will be meeting via conference call with Sally Luken.

Meeting adjourned at 10:27 a.m.

Submitted by: Vicki Conley