

HCCSC

SYSTEM PERFORMANCE COMMITTEE

Tuesday, September 16, 2014

9:30 a.m. at United Way

Call to order: Committee Chair Maria Heege called the meeting to order at 9:30 a.m. The following members were present: Stephanie Ascani, Renee Biggums, Vicki Conley, Kim Douce, Maria Heege, Jennifer Keaton, Amy Krebs, Duane Wykoff, and guest Rachel Schmidt- MHRBS Intern. It was determined a quorum was present.

Maria explained the intent of the meeting was twofold: to identify and approve HUD Performance Measures, and to identify and approve Performance Standards for ESG's. She then invited Jennifer Keaton to lead the committee through discussion on current measures and data.

HUD Performance Measures

Jennifer reviewed the measures with the committee and asked if the committee would like to use HUD's measurements or add some from the local CoC? She also shared HUD is prioritizing work to end homelessness for Veterans (2015), Chronic individual (2016) and Family (2020).

After discussion; the committee voted to recommend the following HUD Performance Measures to the Board for approval:

1. Length of time persons remain homeless.
2. The extent to which persons who exit homelessness to permanent housing destinations return to homelessness.
3. Number of homeless persons and families.
4. Job and income growth for homeless persons in CoC program funded projects.
5. Number of persons who become homeless for the first time.
6. Successful housing placement.
- 7.

The committee further recommends that the goals be adopted by housing type and tracked by sub type:

- Most chronic veteran
- Most chronic individual
- Most chronic family.

Stephanie Ascani moved and Vicki Conley seconded. The motion was approved.

Performance Standards for ESG

After discussion, the committee identified the following Performance Measures and Proposed Outcomes for the Continuum. The committee agreed to recommend to the board that the 2013 measurements serve as a baseline from which to measure outcomes going forward:

1. Length of Time Persons Remain Homeless.
 - Maintain average and median length of time.
- 2A. The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months.
 - Maintain current % of homeless who return to homelessness within 6-12 months within each category.
- 2B. The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 2 years.
 - Maintain current % of homeless who return to homelessness within 2 years within each category.
3. Number of Homeless Persons and Families.
 - Reduce number of unsheltered homeless by 10%
 - Maintain number of sheltered homeless.
4. Employment and Income Growth for Homeless Persons in CoC Program Funded Projects.
 - Maintain % of adults reporting employed at program entry and exit.
 - Those reporting an increase, increased by 1%
5. Number of Persons who Become Homeless for the First Time.
 - Track by year, clients by their unique I.D.
6. Successful Placement from Street Outreach.
 - Increase by 5% the number of persons by each sub category to exit to permanent housing.
 - Maintain the number of persons who maintain permanent housing.

Renee Biggums moved and Jennifer Keaton seconded the motion. The motion was approved.

The next meeting of the System Performance Committee will be on October 21, 2014 at 9:30 a.m. at United Way.

There being no further business, the meeting adjourned at 11:10 a.m.

Submitted by: Maria Heege

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