

Summary of Outcomes Based on Monitoring Visits

AGENCY	PROJECT	EMPLOYMENT INCOME	OTHER INCOME	MAINSTREAM BENEFITS
ICAN	West Park & Housing First (inc. Veterans Supp. Apts) & SRA	<ul style="list-style-type: none"> • Joy & Damien assist • Refer to employment agencies, hold job fairs on site, just started a Supported Employment Program and worked with Start Fresh Garden (an urban farm that provided work experience). • Staff hold housing meetings 3 times per week for updates on clients. Look at quarterly drawdowns to see who is increasing in their contribution towards rent. • Bus passes, Damien transports, SARTA is doing a training on site to provide free monthly passes • Monthly community calendars go out with info on job related resources. 	<ul style="list-style-type: none"> • Joy & Damien assist • Refer to Allyson (SOAR trained staff at Coleman) – connect to previous or new attorneys. • Damien takes directly to SSA. Bus passes also available. • Damien completes weekly follow up with clients. 	<ul style="list-style-type: none"> • Damien assists with transportation. • Agency currently not an OBB site as staff who was trained has left the program. Looking into how to become an OBB site again. • Damien completes weekly follow up with clients.
	Cherry Grove (f.k.a. Basic Accomodations)	<ul style="list-style-type: none"> • Coleman provides support services and Joy is the ICAN staff responsible. • Monthly meetings with clients and their case managers to discuss plans and progress. • Referrals to supportive employment agencies and provide assistance with online job applications. Supervisor is in direct contact with these 	<ul style="list-style-type: none"> • Coleman provides support services. Refer to Allyson (SOAR trained staff at Coleman), case managers at JFS and to attorneys if needed. • Staff follow up regularly and assist with upcoming appointments. • Supervisor follows up during monthly staff meetings and is 	<ul style="list-style-type: none"> • Coleman provides support services. • Bus passes provided when available • Not an OBB site. • Follow up conducted at monthly meetings. Remind clients to check email regularly.

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		<p>agencies when issues/questions arise or when looking for information about new programs or for client support.</p> <ul style="list-style-type: none"> • Supervisor holds staff meeting monthly and often attends monthly treatment meetings with clients • Bus passes and some group transportation in agency van. 	<p>copied on email communication.</p> <ul style="list-style-type: none"> • Staff assist in making phone contact, scheduling appointments, preparing documentation. • Arrange transportation or provide bus passes when funding allows. 	
	Supported Apts	<ul style="list-style-type: none"> • Miriam assists and for CABHI clients, Michelle also assists. • Make referrals, meet every 90 days for goals apts. Clients bring a list of where they have applied. • OMJ and Men's Challenge, BVR. • Bus passes and some transportation by case management is provided. 	<ul style="list-style-type: none"> • Miriam assists • Refer to Allyson (SOAR trained staff at Coleman) – connect to previous or new attorneys. • Assist with paperwork. No primary contacts. 90 day goals apts – either at ICAN or clients' home. • Bus passes and some transportation by case management is provided (depend on if a good c.m.... there is high turnover which does not help). 	<ul style="list-style-type: none"> • Bus passes provided. Miriam sometimes helps. • Agency currently not an OBB site as staff who was trained has left the program. Looking into how to become an OBB site again. • Follow up every 90 days at goals apts.
	ESG – RRH & HCRP - RRH	<ul style="list-style-type: none"> • Joy & Lauri (who will be taking over this project) assist • Provide referrals to employment opportunities, job fairs. Refer to Ohio Means Jobs, Men's Challenge, Sam Center (for veterans) • Hold monthly meetings at which clients provide "job logs" 	<ul style="list-style-type: none"> • Joy & Lauri assist • Clients are typically ineligible and/or not seeking SSI/SSDI income and are looking for employment instead. • Review any updates on this during monthly meetings. 	<ul style="list-style-type: none"> • Bus passes provided but most clients are already receiving these benefits upon entry. • Agency currently not an OBB site. Follow up during monthly meetings.

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		<ul style="list-style-type: none"> • Bus passes provided. • Supervisor reviews monthly status report for any problems/progress. 	<ul style="list-style-type: none"> • Supervisor reviews monthly status report for any problems/progress. 	<ul style="list-style-type: none"> • Supervisor reviews monthly status report for any problems/progress.
YWCA	NBH	<ul style="list-style-type: none"> • Kathleen assists with Tiffany coming over several afternoons per week to provide additional assistance • Linking to employment agencies and resume writing. • Follow up regularly with clients. Have an “open door” policy which fosters good relationships with clients to where they share updates on their “appointment cards”/”housing progress notes”. • Weekly housing meetings with supervisor (Housing Officer) on client progress/problems. • No transportation provided. 	<ul style="list-style-type: none"> • Kathleen assists • Referrals to SOAR trained Coleman staff person (Allyson). Also refer to Access to Behavioral Health or lawyers already working with them. • Meet frequently on progress (weekly or more). • Clients use office phone to make appointments – staff will assist with completing recertification paperwork and even have SCJFS fax over info to the office. • No transportation provided. 	<ul style="list-style-type: none"> • Agency is not an OBB site. Agency is looking into how to become an OBB site. • Clients use office phone to make appointments – staff will assist with completing recertification paperwork and even have SCJFS fax over info to the office. • No transportation provided.
	STARR & STARR II/III	<ul style="list-style-type: none"> • One FT (Angenita, Kathy or Lisa) and another assistant (Tiffany) assists with increasing income. • Project refers clients to Dream to Achieve (D.T.A.) employment partner program at Goodwill. Refer to multiple other employment agencies. • Speak with Coleman (Amy) and D.T.A. (Matt) frequently about client progress. 	<ul style="list-style-type: none"> • One FT (Angenita, Kathy or Lisa) staff works on this • Referrals to SOAR trained Coleman staff person (Allyson). Refer to a contact directly at SSA or to lawyers the client is currently working with. • Tracking of progress is done during monthly home visits. • Supervisor reviews the “check requests” monthly to see who has increased their 	<ul style="list-style-type: none"> • Agency is not an OBB site. Agency is looking into how to become an OBB site. • Bus passes are provided. • Follow up on progress at monthly case management meetings.

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		<ul style="list-style-type: none"> • Weekly housing meetings with supervisor (Housing Officer) on client progress/problems. • Bus passes available. 	<p>income. Weekly housing meetings with supervisor (Housing Officer) on client progress/problems.</p> <ul style="list-style-type: none"> • Bus passes available. 	
ACF	A-First & TH (TH included for close out of grant purposes only as it was not renewed in FY2015)	<ul style="list-style-type: none"> • Whichever staff is working the case assists. • Help clients with job search, resume writing, making referrals, job trainings sometimes offered on site and encourage client to attend these and off site trainings. • Latanza & Assoc is a job training agency who provides services. Work with Mancan, Alliance Career Center and Alliance Training Center as well as ODJFS. • Follow up at least bi-weekly and more frequently at onset and off set of program participation. • Supervisor meets with all staff once a week (at least). • Bus passes, gas card vouchers, trainers come on sight, case managers sometimes drive participants, many jobs within walking distance, Board members assist at times. 	<ul style="list-style-type: none"> • Whichever staff is working the case assists. • Refer to SOAR trained person at CSSC. All ACF staff attend SOAR educational trainings though not officially "SOAR-trained"...however, agency is looking into becoming a SOAR trained site. Some attorneys and OBB. • Follow up at least once a month. Involve client's case manager and/or DJFS case worker. • Mini staff meetings weekly for supervisor to identify any issues and note progress. • Help with making calls, paper work, addressing any barriers. • Tenants assist other tenants at times with transportation. Bus passes, gas card vouchers. 	<ul style="list-style-type: none"> • Completed remotely via OBB. No transportation necessary. • Follow up every 6 months and quarterly for some. (More often if needed...if they are not receiving benefits.)
Comm-Quest	Supportive Services for	<ul style="list-style-type: none"> • All staff are responsible • Encourage clients to attend OMJ, to do OMJ online enrollment, 	<ul style="list-style-type: none"> • All staff are responsible • Connect back to lawyers they have been working with. 	<ul style="list-style-type: none"> • Bas passes provided and staff transportation if

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<p>the Homeless</p>		<p>provide job leads, incorporate job goals into ISP, peer support person assists</p> <ul style="list-style-type: none"> • Work with OMJ, BVR, COmmQuest’s Supported Emp. Program and Job Program at Coleman, temp agencies • Staff have Release of Info. (R.o.I) signed so staff can follow up directly with these entities about client progress. • Supervisor reviews client file in details quarterly but meets every couple of weeks with staff to discuss individual cases (needs, barriers, progress) • Private Grant for bus passes 	<p>Unsure if they qualify for SOAR since no longer homeless once in PH, refer directly to SSA</p> <ul style="list-style-type: none"> • Have R.o.I complete – speak directly with lawyers and SSA staff to assist with interviews and completing paperwork • Follow up everytime they meet - at least monthly but have an open door policy for clients who cannot manage scheduled appts so may speak to some more frequently • Supervisor reviews progress note sin detail quarterly but is in direct communication with staff daily • Help set appts, take to hearings, assist with paperwork • Case manager transportation for hearings etc. Bus passes for other appts. 	<p>additional support is needed (ie. for hearings or upon client request)</p> <ul style="list-style-type: none"> • An OBB site • Have R.o.I to speak with case workers at DJFS...some clients have staff as authorized rep so all communication from JFS is copied to the staff member
	<p>ESG – Prevention & HCRP - Prevention</p>	<ul style="list-style-type: none"> • Case Manager (Celeste) • Linking to OMJ, various employment websites and temp. emp. agencies. Assist with resume writing, transportation to job interviews. • Refer to SCCAA, BVR, DJFS, SSA also. • Follow up monthly to verify employment/income info. 	<ul style="list-style-type: none"> • Case Manager (Celeste) - (C.M) • N/A as clients are ineligible and/or not seeking SSI/SSDI income and are looking for employment instead. • Many other community resources were shared to whom clients are referred (ie. Salvation Army for food, 	<ul style="list-style-type: none"> • Bus passes or C.M transportation. • Site utilizes OBB. • Follow up is based on Housing Stabilization Plan (determines frequency of follow up), at recertification (3 months at office)

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		<ul style="list-style-type: none"> • Supervisor reviews records at time financial assistance is drawn and at 3 –month recertification and exit. Also regularly has case consultations with case manager and program aide. • Bus passes and also some case management transportation available. 	<p>United Way for Ways to Work, YWCA for furniture).</p> <ul style="list-style-type: none"> • C.M follows up via phone calls to see if client has followed through with referral. • Bus passes or C.M transportation. 	and exit (phone/at office)
SMHA	PRA Samaritan (inc. Gateway II Phase II)	Monitoring not yet conducted for 2016 as 2015 monitoring was just wrapped this summer- will take place November 18th	See first column	See first column
	TRA	Monitoring not yet conducted for 2016 as 2015 monitoring was just wrapped up by this summer- will take place November 18th	See first column	See first column
	TRA MHR SB	Monitoring not yet conducted for 2016 as 2015 monitoring was just wrapped up by this summer- will take place November 18th	See first column	See first column
	PRA 2011 (Hunter House)	Monitoring not yet conducted for 2016 as 2015 monitoring was just wrapped up by this summer- will take place November 18th	See first column	See first column