

Performance Committee

Meeting Minutes

February 21, 2017-9:30am

United Way of Greater Stark County

MEMBER ATTENDANCE		MEMBER ATTENDANCE		MEMBER ATTENDANCE	
Megan Aksterowicz	X	Jennifer Keaton	X	Lisa Miller	
Stephanie Ascani	X	Amy Krebs		Beth Pearson	
Renee Biggums		Beverly Lewis		Jean Van Ness	X
Michele Boone	X	Natalie McCleskey	X	Kurt Williams	X
Marty Chumney	X	Shannon McMahon Williams		Carla Wright	
Maria Heege				Duane Wykoff	

AGENDA/ITEM	MOTION/ACTION	DISCUSSION/COMMENTS
Welcome and Call to Order	Jean Van Ness, 9:34am	
Previous Minutes Approval	<p>Motion to approve the December minutes as presented: Jennifer Keaton Second: Marty Chumney Motion rescinded for amendments.</p> <p>Motion to approve the December minutes as amended: Jennifer Keaton Second: Marty Chumney Motion unanimously approved.</p> <p>Motion to approve the January minutes as amended: Stephanie Ascani Second: Jennifer Keaton</p>	<ul style="list-style-type: none"> There was discussion to amend the December meeting minutes. Changes are reflected in red on the hardcopy (see handout). There was discussion to amend the January meeting minutes. Changes are reflected in red on the hardcopy (see handout). Natalie McCleskey abstained from voting as she was not present at the January meeting.

Performance Committee

Meeting Minutes

February 21, 2017-9:30am

United Way of Greater Stark County

	Motion unanimously approved with one abstention.	
Point in Time Count		<ul style="list-style-type: none">• Jennifer Keaton compiled a point in time count-data comparison for the committee to review. She then summarized the information for discussion.• There were huge reductions in households with children numbers from the previous year. Households without children have also seen a reduction from last year.• The bottom line is that the reduction in numbers is quite significant and shows great improvement over previous years.• There is still data that Jennifer Keaton needs to finish a complete assessment and communication has started to obtain those numbers.
BoS Numbers/FFY 16 Performance Targets Review and FFY 2017 Performance Targets by Project Type (Emergency Shelter)		<ul style="list-style-type: none">• Jean Van Ness distributed handouts of the 2016 Performance Targets. The committee began with reviewing Emergency Shelter.• There is a discrepancy in how the numbers are reported from different sources; so it is hard to compare the CoC data accurately.• None of the local shelters have adopted the 60 days target for Emergency Shelter; most are still operating on a 90 day limit. There was discussion regarding what the average length of stay time should be and to where the clients are exiting. There was agreement to keep the target at 60 days.• The median length of time stay is not calculated by the Stark County CoC; although it can be if required to check for outliers. There was agreement that it makes sense to try for a 45 day target for FY 2017.• The exits to permanent housing number is close to BoS. There was agreement to set the goal at 65% for participants moving to PH at exit.• Non-cash benefits include WIC, Section 8, VA subsidies, food stamps, health insurance and other subsidies and vouchers. There was discussion regarding under-reporting concerns, especially for Section 8

Performance Committee

Meeting Minutes

February 21, 2017-9:30am

United Way of Greater Stark County

		<p>and housing vouchers. There was agreement to increase the target to 70%.</p> <ul style="list-style-type: none">• Employment and Income Growth target is still missing data that the committee would like to review before creating a new target for FY 17. Jennifer Keaton will have to find and manually create the data.• Returns to Homelessness is not reported in the state report. The committee can only review how the CoC performed against its own goal; which was well. There was agreement to set the goal for next year at 7% for returns within six months; 10% for returns within 24 months.• Average Nightly Occupancy goal was set by the CoC for itself; there is no state comparison. To set a new target for 2017, the committee needs to see system-wide data.
(Permanent Supportive Housing-PSH)		<ul style="list-style-type: none">• Exits to or Retention of PH goal was close to being met and the FY 17 target was increased to 96%.• Receipt of Non-Cash Benefits target was not met, so will be maintained at 85%.• Employment and Income Growth target is being worked on by Jennifer Keaton.• Returns to Homelessness targets for 2017 were set as following: w/n 6 months 1%; w/n 24 months 5%. There was discussion surrounding how a successful exit looks.
(Rapid Re-Housing-RRH)		<ul style="list-style-type: none">• Average Length of Time in RRH target was discussed, especially regarding what would be viewed as an ambitious goal. There was agreement to reduce the goal to 150 days.• Median Length of Time number from last year is not yet calculated. The committee estimated how that figure would look but decided to wait on setting a goal until they can review the actual number.• Rapid Placement into Permanent Housing goal was discussed with regards to HUD guidelines and what is involved in actual placement (ie. signing a lease). There was agreement to set the new target at 50 days.

Performance Committee

Meeting Minutes

February 21, 2017-9:30am

United Way of Greater Stark County

		<ul style="list-style-type: none">• Exits to Permanent Housing target will remain the same at 88%.• Receipt of non-cash benefits goal was discussed with regards to barriers to receiving benefits and accurate reporting. There was agreement to keep the goal at 85% and direct more effort towards achieving it.• Returns to Homelessness targets for 2017 were set as following: w/n 6 months remains at 1.5%; w/n 24 months 2%.
Publication of Project-Level Performance Data		<ul style="list-style-type: none">• The committee discussed the publication of project-level data and how that process would look, especially regarding software and reporting issues. This is viewed as the next step towards increasing accountability among the CoC and providers. Eventually, this data can be used to act in real time to increase better outcomes. There was agreement to consult with BoS/ODSA to see why they align with the FFY and if it would be more beneficial to align this report with FFY or calendar year.
Adjournment	There was no motion to adjourn.	<ul style="list-style-type: none">• Next Meeting is Tuesday, March 21st @ 9:30am• Meeting adjourned at 11:35 a.m.