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Homeless Continuum of Care of Stark County

Board-Approved Performance Targets for FFY 2018

Project Type	Performance Target
Emergency Shelters	
1. Average length of stay in shelter	60 days
2. Median length of stay in shelter	45 days
3. Percentage of participants exiting to permanent housing	≥ 65%
4. Percentage of adult participants receiving at least one source of non-cash benefits <u>or</u> health insurance at program exit	≥ 70%
5. Percentage of adult participants who gained or increased employment or non-employment cash income during the reporting period or at exit	≥ 18%
6. Percentage of adult participants who exited from shelter to PH and returned to emergency shelter, safe haven, transitional housing, or outreach projects within 6 months of exit	≤ 7%
7. Percentage of adult participants who exited from shelter to PH and returned to emergency shelter, safe haven, transitional housing, or outreach projects within 24 months of exit	≤ 20%
8. Average nightly occupancy by unit	≥ 90%
9. Average nightly occupancy by bed	≥ 95%
Rapid Re-housing	
1. Average length of time in RRH	≤ 150 days
2. Median length of time in RRH	≤ 130 days
3. Average time between project entry and placement into housing.	≤ 50 days

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4. Percentage of participants exiting to permanent housing	≥ 88%
5. Percentage of adult participants receiving at least one source of non-cash benefits or health insurance at program exit	≥ 85%
6. Percentage of adult participants who gained or increased employment or non-employment cash income during the reporting period or at exit	≥ 30%
7. Percentage of adult participants who exited from RRH to PH and returned to shelter, safe haven, transitional housing or outreach projects within 6 months of exit	≤ 1.5%
8. Percentage of adult participants who exited from RRH to PH and returned to shelter, safe haven, transitional housing or outreach projects within 24 months of exit	≤ 2%
Permanent Supportive Housing	
1. Percentage of participants remaining in PSH or exiting to PH as of the end of the reporting period or at program exit	≥ 96%
2. Percentage of adult participants receiving at least one source of non-cash benefits <u>or</u> health insurance at program exit	≥ 85%
3. Percentage of adult participants who gained or increased employment or non-employment cash income during the reporting period or at exit	≥ 30%
4. Percentage of adult participants who exited PSH and returned to shelter, safe haven, transitional housing, or outreach projects within 6 months of exit	≤ 1%
5. Percentage of adult participants who exited PSH and returned to shelter, safe have, transitional housing, or outreach projects within 24 months of exit	≤ 5%