

HOMELESS CONTINUUM OF CARE OF STARK COUNTY (HCCSC)
Systems Performance Committee (SPC)
Tuesday, November 17, 2020
9:30 a.m. via Zoom

Members Present

Lisa Waikem
Jennifer Keaton
Allison Esber
Beverly Lewis
Shannon McMahon Williams
Danelle Lightner
Julie Sparks
Lisa Snyder
Renee Biggums
Shirene Starn-Tapyrik

SHNI Staff

Marcie Bragg
Melissa Terrell

Members Not Present

Duane Wykoff

I. Welcome and Introductions

At 9:31am, Marcie Bragg, committee chair, called the meeting to order and welcomed everyone.

II. Discussion and Approval of October 2020 Meeting Minutes

Motion: Marcie requested a motion to approve the October 2020 System Performance Committee (SPC) meeting minutes as presented. Julie Sparks motioned to approve. Shannon McMahon Williams seconded the motion and it was carried by all members present.

III. Discussion and Approval of FY2021 Emergency Solutions Grant Eligible Program Components

The System Performance Committee (SPC) is responsible developing Emergency Solution Grant (ESG) funding priority recommendations for HCCSC Board approval. The Recipient Approval and Evaluation Committee (RAEC) prepares the ESG application, application guidance and scoring form for HCCSC Board approval; the HCCSC Board has approved the 2021 ESG competition documents. The SPC will prioritize eligible project component types for HCCSC Board approval to forward to the City of Canton for final approval. The City of Canton typically receives around \$210,000 in annual ESG funding for projects that serve the homeless population. Marcie displayed the 2020 ESG sub-recipient awards for the committee's review and discussion of the eligible component types. Marcie pointed out that the agencies that received ESG CARES Act (ESG-CV) sub-recipient awards have until 2022 to expend awards. There are five eligible funding activities that can be prioritized for funding which include: 1) Homeless Management Information System (HMIS); 2) Homeless Prevention; 3) Street Outreach; 4) Emergency Shelter; and 5) Rapid Rehousing (RRH). Historically, the SPC has recommended HMIS, Emergency Shelter, and Homeless Prevention; these recommendations were based system data, the ability for projects to capture funding for RRH in other funding competitions, and not seeing an increased need for Street Outreach.

Discussion:

- a. Committee members discussed the ESG-CV sub-recipient contracts. Although the funding expenditure deadline is 2022, the City of Canton contracts for ESG-CV awards are only for one year. Renee indicated that contracts will be extended if additional time is needed to fully expend the amount awarded.
- b. Committee members discussed if there is a need for increased Street Outreach. Currently Street Outreach is funded through StarkMHAR and SAMSHA. There has not been an increased need for Street Outreach

in Stark County; the referrals to Street Outreach have not increased since the start of the pandemic. Committee members discussed maintaining ESG priorities in order to maintain year over year consistency based on CARES Act funding falling into a “one-time” funding opportunity.

- c. Committee members discussed the Housing NOW for Homeless Families Project; this project is targeted towards households with families and the grant completion date is set for June 30th, 2021.

After discussion of past ESG awards and current community need, the SPC is recommending to keep funding priorities consistent with the priorities set for FY2020.

The System Performance Committee is recommending to the Homeless Continuum of Care Board for approval and to forward to the City of Canton the following FY2021 Emergency Solutions Grant Priorities, in no particular order: 1) Homeless Prevention; 2) Emergency Shelter; and 3) HMIS.

Motion: Marcie requested a motion to approve the System Performance Committee FY2021 Emergency Solution Grant priority recommendations to forward to the Homeless Continuum of Care of Stark County Board. Shannon McMahon Williams motioned to approve. Danelle Lightner seconded the motion and it was carried by all members present, except for Allison Esber, Julie Sparks, Jennifer Keaton, Lisa Snyder, and Shirene Starn-Tapyrik who abstained. All committee members that abstained are current or prospective ESG sub-recipients.

IV. Review and Discussion of Households Receiving Ohio Housing Finance Agency (OHFA) Homeless Prevention and Rental Assistance and Rapid Rehousing Returns *(See Attachment 1)*

Jennifer led the committee through the OHFA COVID-19 leavers through October 31, 2020 document *(See Attachment 1)*. When discussing the OHFA COVID-19 leavers through October 31, 2020 document, the following items were discussed:

- a. Twelve households completed assistance through an OFHA homelessness prevention or emergency rental assistance project. The 12 households included a total of 65 people enrolled in the projects.
- b. The households assisted were a mix of households with and without children.
- c. The amount of assistance provided to households and location (determined by zip codes) varied across all households.
- d. The data being reviewed is extracted from Alliance for Children and Families (ACF) and ICAN Housing projects. Catholic Charities is entering data in HMIS, but have not had any closed cases to include in the review.
- e. The utility moratorium has been lifted and households may have larger PIP or HEAP back payments. Utility arrears or payments should be reviewed to determine how to maximize funding in the community.

Next steps:

The next steps suggested are the following:

- a. Committee members determined that the committee should review this information / data with a racial breakdown to look for any system disparities.
- b. The household breakdown by race should include a summary of all assistance provided by the project including utility arrears (where the money has been spent such as PIP or HEAP back payments) and unit size.
- c. This household breakdown review should be updated to include any additional households that have been closed out from the projects for all agencies.

Discussion:

- a. When ACF began administering the OHFA grant, staff members started collecting data on the household dwelling size and fair market rents (FMRs) to determine housing stability for households after the program ends. Collecting this data assists ACF when creating a housing plan for participants and when determining if the participant will be able to maintain current housing based on income.

Jennifer led the SPC through the Raw data - RR returns 10.1.18-9.30.19 excel spreadsheet (copy available upon request). The committee reviewed the excel spreadsheet which includes household types, race, ethnicity, move-in dates, criminal history, eviction history, income, health conditions, prior living situations, etc. The SPC reviewed this data to determine if there are any similarities among households that return to the system. When discussing the Raw data - RR returns 10.1.18-9.30.19 excel spreadsheet, the following items were discussed:

- a. Twelve households were included in the review. Household numbers include the total number of household members regardless of being an adult or child.
- b. Committee members discussed landlords looking back 5 to 7 years for eviction history.
- c. Income at entry and exit is included in the spreadsheet, but does not include information for those participants that gained income and lost income between intake and exit. This information should be provided for review.
- d. A RRH requirement is the potential for income and committee members discussed creating an employability assessment based on household circumstances (such as lack of childcare for young children or being a pregnant woman). The committee would like to gather information on how the RRH programs can be more flexible to households' individual circumstances while also administering the project uniformly. ACF has an employment program that includes budgeting; this is being offered virtually at this time. The committee discussed working with participants that are substance users and if there is an opportunity to streamline access to substance abuse programs. A provider reported that it may take up to one week for a participant to gain access to a local provider for assessment / appointment(s). Allison will set up a time to speak with ACF and ICAN for further discussion; Marcie should be notified of any next steps of the conversation. The committee also discussed that income by race should be reviewed due the systematic inequalities.
- e. Focus groups for RRH households that return to the system should be completed to gain feedback on the RRH program and areas that could be considered for improvement. The Stark Housing Network, Inc. (SHNI) will conduct the focus groups and work with providers when reaching out to participants.

Next Steps

The next steps suggested are the following:

- a. Household income between entry and exit should be provided for review. This should also include income by race. Jennifer will add another column to the spreadsheet that will include "mid-point" income.
- b. Conversation with StarkMHAR, ACF and ICAN regarding streamlining access to substance abuse programs.
- c. Conducting RRH focus groups to obtain feedback on program challenges and/or program improvements.
- d. Obtain feedback from direct service staff on the employability assessments for RRH participants.

V. Review and Discussion of HCCSC Policy Performance Goals Draft *(See Attachment 3)*

The HCCSC Policy Performance Goals Draft was presented for committee review. The purpose of the document is the following: 1) set performance targets for reducing the percentage of households returning to homelessness within 6 & 12 months; 2) set performance targets for reducing total returns for all households; 3) set performance targets for reducing returns for each race; and 4) increase the amount of household income when exiting RRH. The committee discussed removing the sliding scale for participant portion of the rent and increasing the assistance timeframe from 12 months to 24 months. The SPC can provide targets for quarterly improvement measures or goals. There is baseline data that can be utilized and the committee could use income and returns as a measure for improvement. There will be additional discussion with direct service staff at upcoming Quality Assurance Workgroups around removing the sliding scale and increasing assistance for up-to 24 months.

VI. Old Business/New Business

N/A

VII. Adjournment

With no further business to be discussed, at 11am the meeting adjourned.

OHFA COVID-19 leavers through October 31, 2020

Application ID	HoH	Leaver Or Stayer	Age	Household Type	Yth	Par Yth	#	Entry Date (3.10)	Exit Date	total amount paid	Monthly rent	Zip
1	Yes	Leavers	27	Household without Children			3	8/14/2020	10/30/2020	1,750.00	710.00	44708
2	Yes	Leavers	28	Household with Children and Adults			3	9/2/2020	9/30/2020	1,900.00	650.00	44705
3	Yes	Leavers	46	Household with Children and Adults			2	9/9/2020	9/30/2020	440.00	440.00	44703
4	Yes	Leavers	34	Household without Children			1	9/18/2020	9/30/2020	2,613.80	550.00	44647
5	Yes	Leavers	24	Household without Children	Yes		1	8/17/2020	8/31/2020	1,450.00	725.00	44720
6	Yes	Leavers	23	Household without Children	Yes		2	8/27/2020	10/15/2020	2,315.00	785.00	44601
7	Yes	Leavers	28	Household without Children			1	8/18/2020	9/2/2020	2,233.00	526.00	44714
8	Yes	Leavers	23	Household without Children	Yes		1	9/11/2020	10/14/2020	2,300.00	585.00	44646
9	Yes	Leavers	25	Household with Children and Adults			3	9/17/2020	10/15/2020	2,439.54	650.00	44730
10	Yes	Leavers	27	Household with Children and Adults			3	9/16/2020	10/15/2020	325.10	na	44601
11	Yes	Leavers	26	Household with Children and Adults			4	9/25/2020	10/15/2020	1,956.00	550.00	44601
12	Yes	Leavers	23	Household without Children	Yes		1	8/13/2020	8/31/2020	1,795.00	505.00	44705

Homeless Continuum of Care of Stark County – Rapid Rehousing Policy Performance Goals *Draft*

Performance Goal:					
<p><i>Reduce the percentage of households returning to homelessness within 6 & 12 months to 7% total returns for all households and for each race category. Increase the amount of household income when exiting RRH by 7% (Baseline is 9.30.2019 SPM)</i></p>					
Impact Measures		Baseline Performance [and Calculation]			
<ol style="list-style-type: none"> Returns to homelessness 6 months Returns to homeless 12 months Returns to homelessness by race 6 months Returns to homelessness by race 12 months Household income when exiting RRH Household income when exiting RRH by race 		<ol style="list-style-type: none"> 6% [Number of all persons returning to homelessness within 6 months after being exited from rapid rehousing to all destinations] 8.7% [Number of all persons returning to homelessness within 12 months after being exited from rapid rehousing to all destinations] 55.6% white/44.4% multiple race or African American [Number of all persons returning to homelessness within 6 months after being exited from rapid rehousing to all destinations] 7.7% white/92.3% multiple race or African American [Number of all persons returning to homelessness within 12 months after being exited from rapid rehousing to all destinations] TBD – Jennifer will pull current household total income figures/AMI/poverty TBD - 			
Performance Targets					
SPM Quarters		Quarter 2	Quarter 3	Quarter 4	Quarter 1
Reporting Period		Jan – March	April – June	July - September	October – December
Measure 1 (6 month returns)	Target / Actual				
Measure 2 (12 month returns)	Target / Actual				
Measure 3 (6 month returns by race)	Target / Actual				
Measure 4 (12 month returns by race)	Target / Actual				

Measure 5 (Household income RRH exits)	Target / Actual				
Measure 6 (Household income RRH exits by race)	Target / Actual				
Strategies		Resource Needs	Training Needs	Lead	Timeline
1) Facilitate focus groups with RRH direct service staff		Coordinated Entry Committee and Direct Service Staff			Dec
2) Facilitate focus group with past RRH recipients who returned to homeless system		Stark Housing Network and Past Recipients			Dec
3) Revise HCCSC Rapid Rehousing Coordinated Entry Policies		Coordinated Entry Committee, RRH Providers, HCCSC Board Approval			Jan
4) Implement new rapid rehousing program policy and practice		Coordinated Entry Committee, RRH Providers, Training Curriculum			Feb/March