

HOMELESS CONTINUUM OF CARE OF STARK COUNTY (HCCSC)
Systems Performance Committee (SPC)
Tuesday, April 20, 2021
9:30 a.m. via Zoom

Members Present

Beverly Lewis
Jennifer Keaton
Allison Esber
Julie Sparks
Shirene Starn-Tapyrik
Shannon McMahon Williams

SHNI Staff

Marcie Bragg
Melissa Terrell

Members Not Present

Duane Wykoff
Lisa Waikem
Danelle Lightner
Lisa Snyder

I. Welcome and Introductions

At 9:32am, Marcie Bragg, committee chair, called the meeting to order and welcomed everyone. Marcie informed committee members that Duane Wykoff had a scheduling conflict with today's meeting.

II. Discussion and Approval of February 2021 Meeting Minutes

Marcie opened discussion regarding the February 2021 meeting minutes. Jennifer made a correction to the meeting minutes under agenda item V. Review and Discussion of Rapid Rehousing Returns regarding comment number one. The comment reflected that 5 of the returns were adult only households and the comment should reflect that 5 were individual only households.

Motion: Marcie requested a motion to approve the February 2021 System Performance Committee (SPC) meeting minutes as amended. Jennifer Keaton motioned to approve. Beverly Lewis seconded the motion, and it was carried by all members present.

III. Discussion and Approval of System Performance Targets

During the February 2020 meeting, the SPC reviewed the HCCSC's System Performance Targets and provided recommendations to update some of the targets. Due to the pandemic and creating a shift in HCCSC focus, the HCCSC Board did not review and approve revised targets in 2020. During today's meeting, the SPC will review the System Performance Measures Summary (excel spreadsheet) that includes previous years system outcomes and review the recommended updates listed in the HCCSC's System Performance Targets document. Marcie stated, that through participation on various webinars and/or conference calls, HUD indicated that they realize and understand that providers or systems may not meet targets and that HUD may request an explanation of why the targets were not met.

Jennifer Keaton led the discussion through the System Performance Measures (SPM) Summary (*See Attachment 1 - Excel Spreadsheet*). When reviewing the SPM summary sheet, the following items were discussed:

- a) The SPM summary sheet represents data submitted to HUD over the previous six years.
- b) Some of the data being reviewed has a limited number of persons and can skew outcome percentages.
- c) When providing updated performance target recommendations, it may be beneficial to propose targets that are closer to the systems actual performance.
- d) Since 2016, recidivism for the 6 month and within 24 months has more than doubled in 2020, which is a concern.
- e) The HCCSC has seen a decrease in the Point in Time Count overall total.
- f) The 2020 numbers for increase in employment income went down, which could be reflective of the pandemic.

- g) Metric 7b.2 Change in PH Exits/Retention has held at 94% and the system has not hit the target of 98% since 2018.
- h) The SPMs cover all component types, this information is not extracted for each component type such as for the HCCSC's System Performance Targets. The HCCSC's System Performance Targets do separate out project types for Ohio Development Service Agency (ODSA) reporting.

Marcie and Jennifer led the discussion through the HCCSC's System Performance Targets (*See Attachment 2*). When reviewing the performance targets, the following recommendations were made:

- a) Emergency Shelter - #5 – proposed decreasing target number from 18% to 15% to decrease the length of stay in emergency shelter
- b) Emergency Shelter - #6 – proposed increasing target number from 7% to 15% to align with reported SPMs
- c) Rapid Rehousing (RRH) – #1 proposed increasing target from 150 days to 210 days to align with current circumstances
- d) RRH - #2 – proposed increasing target from 130 days to 210 days to align with current circumstances
- e) RRH - # 3 – SPC members proposed to set target number to 45 days to reflect barriers created by the current circumstances
- f) RRH - #7 – proposed increasing target number from 1.5% to 4% in effort to align with reported SPMs
- g) RRH - #8 – proposed increasing target number from 2% to 10% in effort to align with reported SPMs
- h) Permanent Supportive Housing (PSH) - #3 – proposed increasing target from 30% to 35% due to automatic increases, such annual increases in social security benefits, and placing more of an emphasis to increase employment income for participants
- i) PSH - #4 – proposed increasing target from 1% to 2.5% to align with reported SPMs
- j) PSH - #5 – proposed increasing target from 5% to 8% to align with reported SPMs

Motion: Marcie requested a motion to approve the FY2021 Homeless Continuum of Care of Stark County System Performance Targets as discussed. Beverly Lewis motioned to approve. Shannon McMahon Williams seconded the motion, and it was carried by all members present except for Julie Sparks and Shirene Starn-Tapyrik, who abstained. Both Julie and Shirene abstained to avoid a conflict of interest.

IV. Update on Stark County's Homelessness Prevention Evaluation Project (HPEP)

Many of the SPC members are involved with the HPEP and during the month of March, the SPC meeting time was utilized for time to review the HPEP process. The Stark Housing Network, Inc. (SHNI) has entered a contract with Barbara Poppe and Associates for the Stark County Homelessness Prevention Evaluation Project. Barbra Poppe has over 30 years of experience and has previously served as the chair of the United States Interagency Council on Homelessness (USICH). She also has a history working with the Community Shelter Board and now has her own agency, Poppe and Associates. Matt White, who works with Poppe and Associates, will assist with the evaluation. Matt White has 25 years of experience and previously worked for Abt Associates (HUD technical assistance partner) and Community Shelter Board. Matt White's expertise focuses on research, policies, data and coordinated entry systems. The evaluation began in December and will continue into 2023 (with six months of time to close out the evaluation). The HPEP is set up in Phases. During Phase 1 – there were conversations with ICAN and ACF regarding the Ohio Housing Finance Agency (OHFA) and Coalition on Homelessness and Housing in Ohio (COHHIO) Housing Now for Homeless Families projects. The HPEP review of OHFA and COHHIO projects will assist with the implementation of policies and procedures for the Emergency Solutions Grant (ESG) annual and CARES Act (ESG CV) Homelessness Prevention (HP) projects. The recommendation from the HPEP currently is to shift the focus to Shelter/Homelessness Diversion by focusing on non-leaseholder households. Currently the system including policies and procedures is aligned more closely with eviction prevention and primarily serves leaseholder households. The recommendation is to serve non-lease holder households because evidence shows that these households are more likely to enter the homeless

system. Making this systematic shift will require more time with participants upfront. The system is also operating as a passive system and the recommendation is to target the funding to those who are at the highest risk of homelessness, such as zip codes with high ejection rates or partnering with other organizations in an effort to decrease racial disparities. The HCCSC already has approved the ESG HP and ESG-CV HP policies and the decision has been made to complete a test run that implements some of the evaluation suggestions before revising HCCSC policies.

V. Review and Discussion of Rapid Rehousing Returns and Connection to Employment Supports

Jennifer led the Review and Discussion of Rapid Rehousing Returns and Connection to Employment Supports. The SPC reviewed the households that returned to homelessness from RRH projects. Jennifer reported that if the participants did not engage in the employment services that it was not from a lack of attempts from the project. When reviewing this information, the following items were discussed:

- a) 1 household was an SSVF participant whose program was not connected with the CoC funded providers employment programs
- b) 3 households had repeated attempts to engage with the employment program
- c) 1 household with 2 adults had income at entry and exit
- d) 3 households were very engaged with the employment program and all 3 households gained employment, but lost employment by project exit
- e) 2 households had income at project exit that should have been enough income to maintain stable housing, but the households still returned to the system

Discussion: The SPC questioned what happened with 3 households that gained income during the project but had no income at project exit. ICAN will share an employment retention report at an upcoming SPC meeting.

VI. Old Business/New Business

N/A

VII. Adjournment

With no further business to be discussed, at 10:58am the meeting adjourned.

Performance Measures Summary

Homeless Continuum of Care of Stark County

FY 2015, 2016, 2017, 2018, 2019, 2020

Measure 1: Length of Time Persons Remain Homeless

Metric 1:a LOT Entry, Exit, Beds entered in	2015	2016	2017	2018	2019	2020
Universe (Persons) in ES & SH	1323	1107	1223	1083	1163	1041
Avg LOT Hmls Bed Nights (ES & SH)	251	81	60	54	53	50
Median LOT Hmls Bed Nights (ES & SH)	81	49	44	40	44	40

Metric 1:b LOT Street & ES	2015	2016	2017	2018	2019	2020
Persons in ES-SH-PSH Prior to move-in	0	1038	1486	1258	1281	1171
Avg LOT Hmls Bed Nights (ES-SH-PSH)	0	115	217	164	115	131
Median LOT Hmls (ES-SH-PSH)	0	69	89	84	72	67

Target
60 days
45 days

Formula for calculating Avg and Med LOT Homeless changed in 2017

Measure 2: Exit Homelessness to Permanent Housing Destinations and Return to Homelessness

Total # exited to a PH (2yrs prior)	2015	2016	2017	2018	2019	2020
Exit was from SO	0	0	0	0	0	12
Exit was from ES	290	294	156	543	656	630
Exit was from TH	40	71	17	0	0	0
Exit was from SH	4	3	0	0	0	0
Exit was from PH	57	68	66	181	294	283
Total	391	436	239	724	950	925

Target
≥65%

Returns to Homelessness (≤ 6 mo.)	2015	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%
Exit was from SO	0	0	0	0	0	1	0%	0%	0%	0%
Exit was from ES	14	22	8	67	106	95	7%	8.16%	12.34%	16.16%
Exit was from TH	1	0	0	0	0	0	0%	2.90%	6.45%	0%
Exit was from SH	0	0	0	0	0	0	0%	0%	0%	0%
Exit was from PH	0	2	3	8	16	18	3%	3.48%	4.44%	5.44%
Total	15	24	11	75	122	114	6%	6.41%	10.20%	

Returns to Homelessness (6-12 mo.)	2015	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%
Exit was from SO	0	0	0	0	0		0%	0%	0%	0%
Exit was from ES	6	13	7	27	45		4%	4.23%	4.97%	6.86%
Exit was from TH	1	2	0	0	0		3%	1.45%	0%	0%
Exit was from SH	0	1	0	0	0		33%	0%	0%	0%
Exit was from PH	0	1	0	11	11		1%	0%	6.08%	3.74%
Total	7	17	7	38	56		4%	2.91%	5.03%	

Returns to Homelessness (13-24mo.)	2015	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%
Exit was from SO	0	0	0	0	0		0%	0%	0%	0%
Exit was from ES	17	12	5	29	45		4%	4.23%	5.34%	6.86%
Exit was from TH	1	3	0	0	0		4%	2.90%	0.00%	0%
Exit was from SH	0	0	0	0	0		0%	0%	0%	0%
Exit was from PH	0	1	6	4	25		1%	7.38%	2.21%	8.50%
Total	18	16	11	33	70		4%	4.85%	4.77%	

Number of Returns in 2yrs.	2016	2017	2018	2019		2016%	2017%	2018%	2019%
Exit was from SO	0	0	0	0		0%	0%	0%	0%
Exit was from ES	47	55	123	201		16%	16.62%	22.65%	30.69%
Exit was from TH	5	5	0	0		7%	7.25%	0.00%	0%
Exit was from SH	1	0	0	0		33%	0%	0%	0%
Exit was from PH	4	13	23	51		6%	11.30%	12.71%	17.35%
Total	57	73	146	252		13%	14.17%	20.00%	25.32%

Measure 3: Number of Homeless Persons

Metric 3.1 Change in PIT Counts	2015	2016	Change	2017	Change	2018	Change	2019	Change
Universal (sheltered/unsheltered)	472	460	-12	319	-141	278	-41	273	-5
Emergency Shelter	239	285	46	209	-76	221	+12	243	+22
Safe Haven	19	19	0	0	-19	0	0	0	0
Transitional Housing	154	119	-35	88	-31	17	-71	13	-4
Total Sheltered	412	423	11	297	-126	238	-60	256	+18
Total Unsheltered	60	37	-23	22	-15	40	+18	17	-23

Metric 3.2 Change in Annual Counts	2015	2016	Change	2017	Change	2018	Change	2019	Change
Universal: unduplicated sheltered	1489	1229	-260	1293	+64	1133	-160	1199	+66
Emergency Shelter	1326	1086	-240	1234	+148	1133	-101	1199	+66
Safe Haven	38	35	-3	0	-35	0	0	0	0
Transitional Housing	208	165	-43	91	-74	0	-91	0	0

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-f

Metric 4.1 Earned Income Stayers	2015	2016	2017	2018	2019
Universe	338	358	292	353	308
Number of Adults Increase	8	15	12	16	25
Percentage of Increase	2%	4%	4%	5%	8%

Metric 4.2 Change Cash Income Stayers	2015	2016	2017	2018	2019
Universe	338	358	292	353	308
Number of Adults Increase	47	79	74	138	138
Percentage of Increase	14%	22%	25%	39%	45%

Metric 4.3 Change Total Income Stayers	2015	2016	2017	2018	2019
--	------	------	------	------	------

Universe	338	358	292	353	308	297
Number of Adults Increase	53	91	83	149	127	159
Percentage of Increase	16%	25%	28%	42%	52%	54%

Metric 4.4 Earned Income Leavers	2015	2016	2017	2018	2019	
Universe	305	225	267	230	285	195
Number of Adults Increase	9	22	34	39	32	17
Percentage of Increase	3%	10%	13%	17%	11%	9%

Metric 4.5 Change Cash Income Leavers	2015	2016	2017	2018	2019	
Universe	305	225	267	230	285	195
Number of Adults Increase	17	22	51	52	54	33
Percentage of Increase	6%	10%	19%	23%	19%	17%

Metric 4.6 Change Total Income Leavers	2015	2016	2017	2018	2019	
Universe	305	225	267	230	285	195
Number of Adults Increase	24	43	77	86	79	49
Percentage of Increase	8%	19%	29%	37%	28%	25%

Measure 5: Number of Persons who become homeless for the first time

Metric 5.1 Change in the Number of Persons Entering ES,SH,TH Projects w/ no Prior HM	2015	2016	2017	2018	2019	
Universe: Person w/ entries into ES,SH,TH during the reporting year	954	991	1102	1024	1089	969
persons above, count those who were in ES,SH,TH, or PH w/in 24mo. Prior to entry	193	183	253	264	307	271
persons above, count those who did not have entries in ES,SH,TH,orPH in the previous 24m	761	808	849	760	782	698

Metric 5.2 Change in the Number of Persons Entering ES,SH,TH, or PH Projects w/ no Prior HM	2015	2016	2017	2018	2019	
Universe: Person w/ entries into ES,SH,TH during the reporting year	1116	1202	1333	1206	1284	1168
persons above, count those who were in ES,SH,TH, or PH w/in 24mo. Prior to entry	239	234	335	305	364	349
persons above, count those who did not have entries in ES,SH,TH,orPH in the previous 24m	877	968	998	901	920	819

Measure 6: Homeless Prevention and Housing Placement of Persons defined by Category 3 of
 his Measure is Not Applicable to CoC's in the FY2018 Reporting Period

Measure 7: Successful Placement from Street Outreach and Successful Placement in c

Metric 7a.1 Change in Exits to PH destination	2015	2016	2017	2018	2019	
Universe: Persons who exit Street Outreach	192	48	73	30	132	206
Of persons above, those who exited temporary or some institutional destinations	13	3	0	0	11	64
Of persons above, those who exited to permanent housing destinations	0	23	43	15	52	97
% Successful exits	7%	54%	59%	50%	48%	78%

Metric 7b.1 Change in Exits to PH destination	2015	2016	2017	2018	2019	
Universe: Persons in ES,SH,Th, & PH-RRH who exited	1048	959	1062	905	998	980
Of persons above, those who exited to PH destinations	402	587	660	556	484	595 60.71
% Successful exits	38%	61%	62%	61%	49%	

Metric 7b.2 Change in Exits or Retention of PH	2015	2016	2017	2018	2019	
Universe: Persons in all PH projects except PH-RRH	587	579	598	528	623	581
Of persons above, those who remained in applicable projects and those who exited to PH destinations	517	539	554	508	585	544
% Successful exits	88%	93%	93%	96%	94%	94%

System Performance Measures Summary

Homeless Continuum of Care of Stark County

FFY 2015 through FFY 2020

Measure 1: Length of Time Persons Remain Homeless

Metric 1:a LOT Entry, Exit, Beds entered in	2015	2016	2017	2018	2019	2020
Universe (Persons) in ES & SH	1323	1107	1223	1083	1163	1041
Avg LOT Hmls Bed Nights (ES & SH)	251	81	60	54	53	50
Median LOT Hmls Bed Nights (ES & SH)	81	49	44	40	44	40

Metric 1:b LOT Street & ES	2015	2016	2017	2018	2019	2020
Persons in ES-SH-PSH Prior to move-in	0	1038	1486	1258	1281	1171
Avg LOT Hmls Bed Nights (ES-SH-PSH)	0	115	217	164	115	131
Median LOT Hmls (ES-SH-PSH)	0	69	89	84	72	67

Formula for calculating Avg and Med LOT Homeless changed in 2017

Measure 2: Exit Homelessness to Permanent Housing Destinations and Return to Homelessness

Total # exited to a PH (2yrs prior)	2015	2016	2017	2018	2019	2020
Exit was from SO	0	0	0	0	0	12
Exit was from ES	290	294	156	543	656	630
Exit was from TH	40	71	17	0	0	0
Exit was from SH	4	3	0	0	0	0
Exit was from PH	57	68	66	181	294	283
Total	391	436	239	724	950	925

2019
Target
60 days
45 days
2019
Target
≥65%

Returns to Homelessness (≤ 6 mo.)	2015	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%	2020%	2019
Exit was from SO	0	0	0	0	0	1	0%	0%	0%	0%	8.33%	Target
Exit was from ES	14	22	8	67	106	95	7%	8.16%	12.34%	16.16%	15.08%	
Exit was from TH	1	0	0	0	0	0	0%	2.90%	6.45%	0%	0.00%	
Exit was from SH	0	0	0	0	0	0	0%	0%	0%	0%	0.00%	
Exit was from PH	0	2	3	8	16	18	3%	3.48%	4.44%	5.44%	6.36%	
Total	15	24	11	75	122	114	6%	6.41%	10.20%	12.84%	12.32%	≥7%

Returns to Homelessness (6-12 mo.)	2015	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%	2020%
Exit was from SO	0	0	0	0	0	0	0%	0%	0%	0%	0.00%
Exit was from ES	6	13	7	27	45	39	4%	4.23%	4.97%	6.86%	6.19%
Exit was from TH	1	2	0	0	0	0	3%	1.45%	0%	0%	0.00%
Exit was from SH	0	1	0	0	0	0	33%	0%	0%	0%	0.00%
Exit was from PH	0	1	0	11	11	11	1%	0%	6.08%	3.74%	3.89%
Total	7	17	7	38	56	50	4%	2.91%	5.03%	5.89%	5.41%

Returns to Homelessness (13-24mo.)	2015	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%	2020%
Exit was from SO	0	0	0	0	0	2	0%	0%	0%	0%	16.67%
Exit was from ES	17	12	5	29	45	49	4%	4.23%	5.34%	6.86%	7.78%
Exit was from TH	1	3	0	0	0	0	4%	2.90%	0.00%	0%	0.00%
Exit was from SH	0	0	0	0	0	0	0%	0%	0%	0%	0.00%
Exit was from PH	0	1	6	4	25	20	1%	7.38%	2.21%	8.50%	7.07%
Total	18	16	11	33	70	71	4%	4.85%	4.77%	7.37%	7.68%

Number of Returns in 2yrs.	2016	2017	2018	2019	2020	2016%	2017%	2018%	2019%	2020%
Exit was from SO	0	0	0	0	3	0%	0%	0%	0%	25.00%
Exit was from ES	47	55	123	201	183	16%	16.62%	22.65%	30.69%	29.05%
Exit was from TH	5	5	0	0	0	7%	7.25%	0.00%	0%	0.00%
Exit was from SH	1	0	0	0	0	33%	0%	0%	0%	0.00%
Exit was from PH	4	13	23	51	49	6%	11.30%	12.71%	17.35%	25.41%
Total	57	73	146	252	235	13%	14.17%	20.00%	25.32%	25.41%

2019
Target
≥20%

Measure 3: Number of Homeless Persons

Metric 3.1 Change in PIT Counts	2015	2016	Change	2017	Change	2018	Change	2019	Change	2020	Change
Universal (sheltered/unsheltered)	472	460	-12	319	-141	278	-41	273	-5	250	-23
Emergency Shelter	239	285	46	209	-76	221	+12	243	+22	211	-32
Safe Haven	19	19	0	0	-19	0	0	0	0	0	0
Transitional Housing	154	119	-35	88	-31	17	-71	13	-4	23	10
Total Sheltered	412	423	11	297	-126	238	-60	256	+18	234	-22
Total Unsheltered	60	37	-23	22	-15	40	+18	17	-23	16	-1

Metric 3.2 Change in Annual Counts	2015	2016	Change	2017	Change	2018	Change	2019	Change	2020	Change
Universal: unduplicated sheltered	1489	1229	-260	1293	+64	1133	-160	1199	+66	1103	-93
Emergency Shelter	1326	1086	-240	1234	+148	1133	-101	1199	+66	1103	-93
Safe Haven	38	35	-3	0	-35	0	0	0	0	0	0
Transitional Housing	208	165	-43	91	-74	0	-91	0	0	0	0

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 Earned Income Stayers	2015	2016	2017	2018	2019	2020
Universe	338	358	292	353	308	297
Number of Adults Increase	8	15	12	16	25	17
Percentage of Increase	2%	4%	4%	5%	8%	6%

Metric 4.2 Change Cash Income Stayers	2015	2016	2017	2018	2019	2020
Universe	338	358	292	353	308	297
Number of Adults Increase	47	79	74	138	138	151
Percentage of Increase	14%	22%	25%	39%	45%	51%

Metric 4.3 Change Total Income Stayers	2015	2016	2017	2018	2019	2020
Universe	338	358	292	353	308	297
Number of Adults Increase	53	91	83	149	127	159
Percentage of Increase	16%	25%	28%	42%	52%	54%

Metric 4.4 Earned Income Leavers	2015	2016	2017	2018	2019	2020
Universe	305	225	267	230	285	195
Number of Adults Increase	9	22	34	39	32	17
Percentage of Increase	3%	10%	13%	17%	11%	9%

Metric 4.5 Change Cash Income Leavers	2015	2016	2017	2018	2019	2020
Universe	305	225	267	230	285	195
Number of Adults Increase	17	22	51	52	54	33
Percentage of Increase	6%	10%	19%	23%	19%	17%

Metric 4.6 Change Total Income Leavers	2015	2016	2017	2018	2019	2020
Universe	305	225	267	230	285	195
Number of Adults Increase	24	43	77	86	79	49
Percentage of Increase	8%	19%	29%	37%	28%	25%

Measure 5: Number of Persons who become homeless for the first time

Metric 5.1 Change in Number Entering ES,SH,TH Projects w/ no Prior HMIS	2015	2016	2017	2018	2019	2020
Person into ES,SH,TH	954	991	1102	1024	1089	969
# In ES,SH,TH w/in 24mo. Prior	193	183	253	264	307	271
# NOT In ES,SH,TH w/in 24mo. Prior	761	808	849	760	782	698

Metric 5.2 Change in Number Entering ES,SH,TH, or PH w/ no Prior HMIS	2015	2016	2017	2018	2019	2020
Persons into ES,SH,TH,PH	1116	1202	1333	1206	1284	1168
# In ES,SH,TH,PH w/in 24mo. Prior	239	234	335	305	364	349
# NOT In ES,SH,TH,PH w/in 24mo. Prior	877	968	998	901	920	819

Measure 6: Homeless Prevention and Housing Placement of Persons defined by Category 3 of
 his Measure is Not Applicable to CoC's in the FY2018 Reporting Period

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of PH

Metric 7a.1 Change in # Exits to PH	2015	2016	2017	2018	2019	2020
# Persons who exit Street Outreach	192	48	73	30	132	206
# above who exited to temporary & some institutional destinations	13	3	0	0	11	64
# above who exited to permanent housing destinations	0	23	43	15	52	97
% Successful exits	7%	54%	59%	50%	48%	78%

Metric 7b.1 Change in # Exits to PH	2015	2016	2017	2018	2019	2020
# Persons in ES,SH,Th, & PH who exited	1048	959	1062	905	998	980
# above who exited to permanent destinations	402	587	660	556	484	595
% Successful exits	38%	61%	62%	61%	49%	60.71%

Metric 7b.2 Chg in PH Exits/Retention	2015	2016	2017	2018	2019	2020
# Persons in PH projects except PH-RRH	587	579	598	528	623	581
# above who remained in applicable PH projects or exited to PH	517	539	554	508	585	544
% Successful exits	88%	93%	93%	96%	94%	94%

G.2.

Homeless Continuum of Care of Stark County

SPC Approved Performance Targets for FFY 2020

Project Type	Performance Target
Emergency Shelters	
1. Average length of stay in shelter	60 days
2. Median length of stay in shelter	45 days
3. Percentage of participants exiting to permanent housing	≥ 65%
4. Percentage of adult participants receiving at least one source of non-cash benefits <u>or</u> health insurance at program exit	≥ 70%
5. Percentage of adult participants who gained or increased employment or non-employment cash income during the reporting period or at exit	≥ 15% (18%)
6. Percentage of adult participants who exited from shelter to PH and returned to emergency shelter, safe haven, transitional housing, or outreach projects within 6 months of exit	≤ 15% (7%)
7. Percentage of adult participants who exited from shelter to PH and returned to emergency shelter, safe haven, transitional housing, or outreach projects within 24 months of exit	≤ 20%
8. Average nightly occupancy by unit	≥ 90%
9. Average nightly occupancy by bed	≥ 95%
Rapid Re-housing	
1. Average length of time in RRH	≤ 210 days 150
2. Median length of time in RRH	≤ 210days 130
3. Average time between project entry and placement into housing.	≤ 35days 50

G.2.

4. Percentage of participants exiting to permanent housing	≥ 88%
5. Percentage of adult participants receiving at least one source of non-cash benefits or health insurance at program exit	≥ 85%
6. Percentage of adult participants who gained or increased employment or non-employment cash income during the reporting period or at exit	≥ 30%
7. Percentage of adult participants who exited from RRH to PH and returned to shelter, safe haven, transitional housing or outreach projects within 6 months of exit	≤ 4% 1.5%
8. Percentage of adult participants who exited from RRH to PH and returned to shelter, safe haven, transitional housing or outreach projects within 24 months of exit	≤ 10% 2%
Permanent Supportive Housing	
1. Percentage of participants remaining in PSH or exiting to PH as of the end of the reporting period or at program exit	≥ 96%
2. Percentage of adult participants receiving at least one source of non-cash benefits <u>or</u> health insurance at program exit	≥ 85%
3. Percentage of adult participants who gained or increased employment or non-employment cash income during the reporting period or at exit	≥ 35% 30%
4. Percentage of adult participants who exited PSH and returned to shelter, safe haven, transitional housing, or outreach projects within 6 months of exit	≤ 2.5% 1%
5. Percentage of adult participants who exited PSH and returned to shelter, safe have, transitional housing, or outreach projects within 24 months of exit	≤ 8% 5%